

# SACS Advisory Board Monthly Statistical Update

- FY 2022 YTD THROUGH DECEMBER 2021 -

## STRATEGIC PRIORITY #1: Enhanced Enforcement

### SERVICE REQUESTS RECEIVED

Includes requests from residents through 3-1-1.

Priority Level	1	2	3	4	5	TOTAL
Historic Average*	2,646	3,283	6,533	2,325	4,578	19,365
Actuals	3,101	3,462	6,962	2,826	4,473	20,824
Variance	455	179	429	501	(105)	1,459

### COMPLIANCE (SLA) RATE

Percent of initial requests from residents that are responded to within established SLA.

Priority Level	1	2	3	4	5	TOTAL
Historic Average	93.8%	64.0%	82.7%	96.9%	98.6%	86.4%
Actuals	87.0%	42.3%	67.7%	94.1%	97.4%	76.2%
Variance	(6.8%)	(21.7%)	(15.0%)	(2.8%)	(1.2%)	(10.2%)

**PRIORITY 1** = Injured, cruelty, critical bites, and SAPD/FD assistance. 3 hour SLA.

**PRIORITY 2** = Aggressive behavior by roaming pets, trapped/confined animals. 12-24 hour SLA.

**PRIORITY 3** = Non-critical bites/scratches, neglect, aggressive behavior by contained pet. 3-7 day SLA.

**PRIORITY 4** = Public nuisance and permit requests. 10-30 day SLA.

**PRIORITY 5** = Uninjured and friendly roaming dogs. No SLA but utilizes information to make proactive decisions.

### SHELTER INTAKE

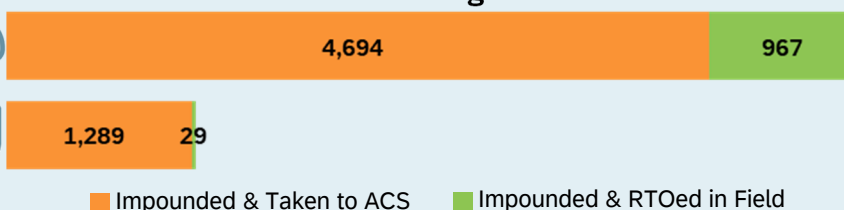
"Impounded & RTOed in Field" are pets that were impounded and immediately returned to their owner by the impounding Officer. These pets did not take up any kennel space at ACS.

5,978

Total cats & dogs impounded



#### Historic Average



835

Previous month shelter inventory

8.08

Average length of stay (days)



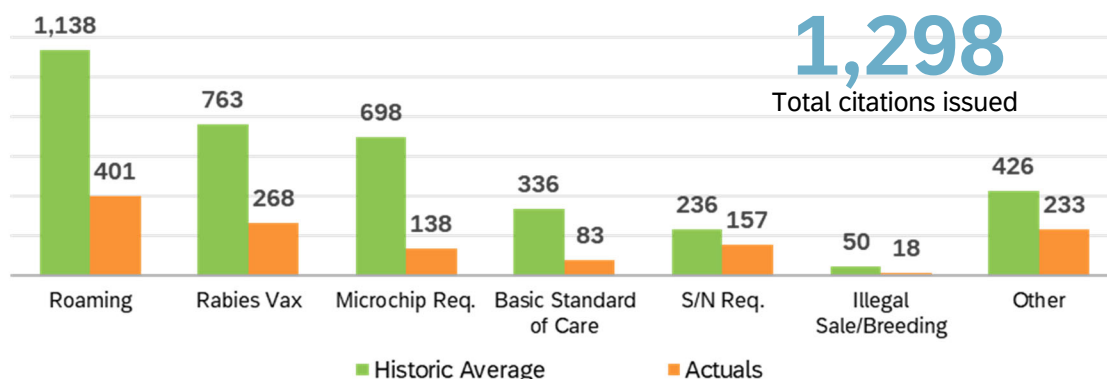
#### Actuals



815

Current shelter inventory

### CITATIONS & VIOLATIONS ISSUED

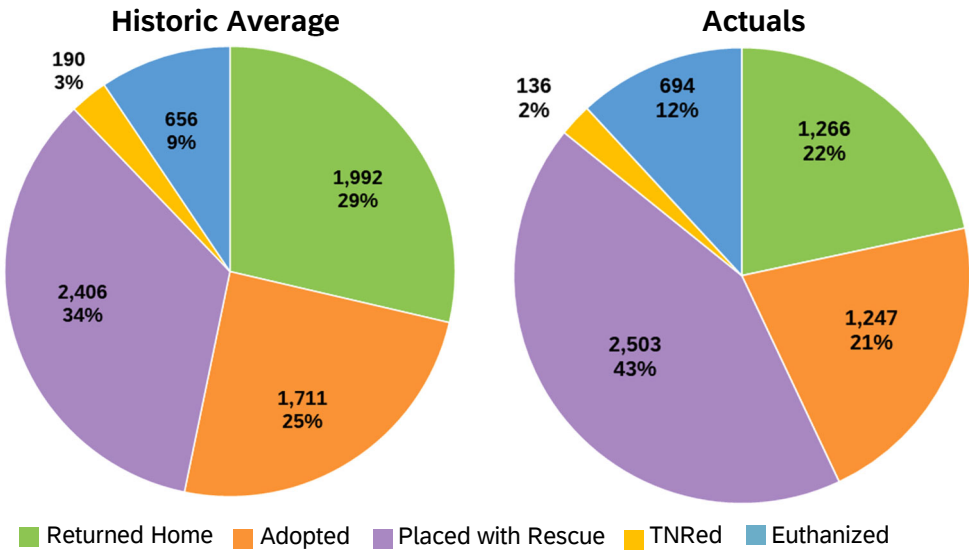


**"OTHER"** can include animal abandonment/neglect, illegal tethering, aggressive/dangerous dog violation, permit violations, illegal animals, nuisance, inhumane trapping, cruelty, animal fighting, notice of violations, and more.

\* Historic Average = Prior 3 Year Rolling Average

# STRATEGIC PRIORITY #2: Increase Live Release Rate

## PET PLACEMENT (QUANTITY & PERCENTAGE)



5,152

Pets found homes

3.7%

(or 216 pets)  
Euthanized for space

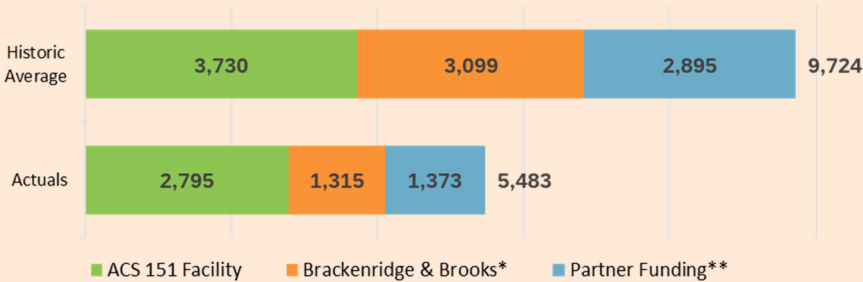
88.2%

Live Release Rate

# STRATEGIC PRIORITY #3: Control Stray Animal Population

## SPAY/NEUTER SURGERIES

Data for contracted services is based upon the month when ACS

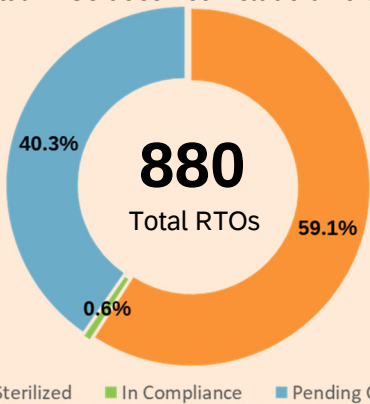


\*Brackenridge & Brooks numbers are reported every three months.

\*\*Partner Funding is pending some actuals.

## S/N REQUIREMENT

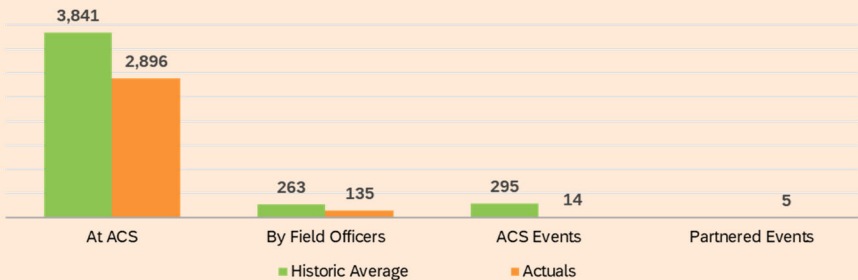
Sterilization agreement compliance rates for animals RTOed. Total RTOs does not include diversions.



## DEATH BY VEHICLES

	Historic Average	Actuals	Variance
Dogs	2,329	2,076	(253)
Cats	2,424	2,986	562
TOTAL	4,753	5,062	309

## MICROCHIPS IMPLANTED



# STRATEGIC PRIORITY #4: Engage & Educate

	Historic Average	Actuals	Variance
Volunteer Hours	3,171	1,049	(2,122)
Media Interactions	253	308	55

2,447,793

Digital Outreach

140,308

Digital Engagement